

OHILEG

OHIO LAW ENFORCEMENT GATEWAY



Rules and Regulations

Effective January 31, 2024

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Terms and Definitions

Access to Criminal Justice Information - The physical or logical (electronic) ability, right or privilege to view, modify, or make use of Criminal Justice Information (CJI).

Administration of Criminal Justice - The detection, apprehension, detention, pretrial release, post-trial release, prosecution, adjudication, correctional supervision, or rehabilitation of accused persons or criminal offenders. It also includes criminal identification activities; the collection, storage, and dissemination of criminal history record information; and criminal justice employment. In addition, administration of criminal justice includes “crime prevention programs” to the extent access to criminal history record information is limited to law enforcement agencies for law enforcement programs (e.g., record checks of individuals who participate in Neighborhood Watch or “safe house” programs) and the result of such checks will not be disseminated outside the law enforcement agency.

AGO IT - The information technology section of the Ohio Attorney General’s Office.

Authorized Use - The act of using OHLEG in a manner that is consistent with OHLEG security policies, Ohio Revised Code, and with the criminal justice purposes for which the user was granted OHLEG access.

Biographic Data - Information collected about individuals associated with a unique case, and not necessarily connected to identity data. Biographic Data does not provide a history of an individual, only information related to a unique case.

Biometric Data - When applied to CJI, it is used to identify individuals, and includes the following types: fingerprints, palm prints, DNA, iris, and facial recognition.

Case/Incident History - All relevant information gathered about an individual, organization, incident, or combination thereof, arranged so as to serve as an organized record to provide analytic value for a criminal justice organization. In regard to CJI, it is the information about the history of criminal incidents.

Criminal History Record Information (CHRI) - A subset of CJI. Any notations or other written or electronic evidence of an arrest, detention, complaint, indictment, information, or other formal criminal charge relating to an identifiable person that includes identifying information regarding the individual as well as the disposition of any charges.

Criminal Justice Agency (CJA) - The courts, a governmental agency, or any subunit of a governmental agency which performs the administration of criminal justice pursuant to a statute or executive order and which allocates a substantial part of its annual budget to the administration of criminal justice. State and federal Inspectors General Offices are included.

Criminal Justice Information (CJI) - Criminal Justice Information is the abstract term used to refer to all of the OHLEG-provided data necessary for law enforcement agencies to perform their mission and enforce the laws, including but not limited to: biometric, identity history, person, organization, property, and case/incident history data.

Criminal Justice Purpose - The motivating reason behind a user action, derived from the user's work related duties or needs in furtherance of the administration of criminal justice.

Department of Justice (DOJ) - The department within the U.S. Government responsible to enforce the law and defend the interests of the United States according to the law, to ensure public safety against threats foreign and domestic, to provide federal leadership in preventing and controlling crime, to seek just

punishment for those guilty of unlawful behavior, and to ensure fair and impartial administration of justice for all Americans.

Dissemination - The transmission/distribution of CJI to another person or agency.

Encrypted (data) - Computer data that is converted into an incomprehensible form through the use of a key. Only a holder of a matching key can restore the data to its original form.

Facial Recognition (FR) - An OHLEG attribute that allows unidentified photos from a police investigation to be searched by facial feature comparison against a database of known person's photos.

Information System - A system of people, data, and processes, whether manual or automated, established for the purpose of managing information.

Law Enforcement Activity (as used in Section 1.11 Facial Recognition) - An activity, carried out by duly authorized law enforcement personnel pursuant to their official duties, that is consistent with law and is grounded in a reasonable belief based on a totality of circumstances that the use of facial recognition may result in an investigative lead with respect to a specific criminal matter; reduce an imminent threat to health or safety; or assist in the identification of someone who is not able to identify him or herself.

Law Enforcement Agency – A police department, the office of a sheriff, the state highway patrol, a county prosecuting attorney, or a federal, state, or local governmental body that enforces criminal laws and has employees who have a statutory power of arrest.

Logical Access - In computer security, being able to interact with data through access control procedures such as identification, authentication and authorization.

Misuse – Any utilization of OHLEG that is not directly related to the administration of criminal justice, or that is inconsistent with OHLEG security policies, Ohio Revised Code, Ohio Administrative Code, or the criminal justice purposes for which the user was granted OHLEG access. This includes, but is not limited to, uses motivated by the personal interest of the user or for the user's commercial benefit, as determined by the Director of OHLEG.

OHLEG Agency Approver (Approver) - An OHLEG user designated by the agency CEO to approve OHLEG Access Applications.

OHLEG Agency Coordinator (OAC) - An OHLEG user who will serve as the point of contact at each OHLEG Participating Agency with specific duties and responsibilities for administering OHLEG security policies in support of the agency CEO.

OHLEG Agency Identifier (OAI) – An alphanumeric agency identifier which could be either a CJIS-issued ORI or an OHLEG-issued equivalent for agencies unable to obtain an ORI.

OHLEG Agency/User Agreement - A terms-of-service acknowledgment that must be signed prior to obtaining agency or individual user OHLEG access. This acknowledgment must be signed on behalf of the agency and also by each individual user.

OHLEG Director - Senior staff member of BCI administration responsible for oversight and administration of all OHLEG-related functions in support of the Superintendent of BCI.

OHLEG Executive Management - The Superintendent of the Ohio Bureau of Criminal Investigation, the Assistant Superintendent of BCI, and the OHLEG Director.

OHLEG Participating Agency (Agency) - A criminal justice agency (CJA) that has been granted access to OHLEG.

OHLEG Security Policies - The term used to encompass all forms of guidance or directives used by OHLEG to control and direct OHLEG agency and user access, usage, behavior and conduct. This term includes but is not limited to: OHLEG Rules and Regulations, OHLEG site notifications and acknowledgements, and OHLEG directives, messages, and security training videos.

OHLEG User - An individual authorized to access OHLEG, who has been appropriately vetted through a national fingerprint-based record check and has been granted access to CJI data.

Personal Use - Use of OHLEG, outside of official business for the agency.

Personally Identifiable Information (PII) - Any information about an individual maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and information which can be used to distinguish or trace an individual's identity, such as their name and date of birth, social security number, date and place of birth, mother's maiden name, biometric records, etc., including any other personal information which is linked or linkable to an individual.

Probationary Access (Probation) – A sanction which requires a period of supervised OHLEG usage before being restored to full OHLEG access.

Property Data - Information about vehicles and property associated with a crime.

Task Force - A group initiative involving the structured, organized, collaborative effort of multiple law enforcement agencies that targets a particular criminal activity, often in a particular geographical area.

Secondary Dissemination - The promulgation of CJI from a releasing agency to an authorized recipient agency when the recipient agency has not been previously identified in a formal information exchange agreement.

Security Incident - A violation or imminent threat of violation of computer security policies, acceptable use policies, or standard security practices. These include but are not limited to: attempts (either failed or successful) to gain unauthorized access to a system or its data, unwanted disruption or denial of service, the unauthorized use of a system for the processing or storage of data, and changes to system hardware, firmware, or software characteristics without the owner's knowledge, instruction, or consent.

Validation - An action performed by either a participating agency or OHLEG auditors or administration to verify that OHLEG user authorizations, access, training and other security policy requirements are accurate, appropriate and up to date.

Acronym List

AGO	Attorney General's Office
BCI	Ohio Bureau of Criminal Investigation
CEO	Chief Executive Officer
CHRI	Criminal History Record Information
CJA	Criminal Justice Agency
CJI	Criminal Justice Information
LEADS	Law Enforcement Automated Data System
OAC	OHLEG Agency Coordinator
OAI	OHLEG Agency Identifier
OHLEG	Ohio Law Enforcement Gateway
ORC	Ohio Revised Code
ORI	Originating Agency Identifier
PII	Personally Identifiable Information
QAS	Quality Assurance Specialists

Introduction

The Ohio Attorney General created the Ohio Law Enforcement Gateway (OHLEG) to allow practitioners to have timely and secure access to criminal justice data. The OHLEG Rules and Regulations were created for criminal justice agencies using OHLEG to ensure that the sources, transmission, storage, and generation of Criminal Justice Information (CJI) are protected.

The OHLEG Rules and Regulations apply to every OHLEG user as well as non-user members of Criminal Justice Agencies (CJA) who handle Criminal Justice Information obtained through OHLEG in the course of their duties.

The Rules and Regulations are designed to allow sufficient flexibility for participating agencies to structure their security programs according to their needs, budgets, and resource constraints while remaining compliant with the baseline level of security set forth in this document.

The OHLEG staff developed the first version of the OHLEG Rules in April 2005. The rules were expanded in June 2014 to address the privacy concerns of Ohio citizens related to newly developed OHLEG software applications. This updated version of OHLEG Rules refines the expanded rules and incorporates the OHLEG Data Security Use Policy into the Rules and Regulations document.

All OHLEG users are required to read and abide by the OHLEG Rules and Regulations. OHLEG quality assurance provides assistance with agency audits and investigations and works to ensure compliance with rules and regulations. OHLEG support works tirelessly to keep users' account access functioning and accessible. OHLEG administration's goal is to keep this invaluable tool available for use by criminal justice agencies working to protect the citizens of Ohio while respecting the privacy rights of those same citizens. Assisting in this effort OHLEG would like to acknowledge the contribution and assistance of the OHLEG Advisory and Steering Committees in the development and production of this rules and regulations document. Their valued counsel contributes significantly toward the achievement of this goal.

Access

1.0 OHLEG Agency/User Agreements

Any CJA receiving access to OHLEG must sign the OHLEG Agency/User Agreement. The agency CEO will sign an agreement on behalf of the agency. By signing this agreement, the agency acknowledges that it is responsible for enforcing and adhering to all OHLEG Security Policies, as well as accepting responsibility for all users gaining access through that agency.

Additionally, each individual user must also sign an OHLEG Agency/User agreement. The individual user agreements will be kept on file at the agency, where they will be subject to inspection by OHLEG Quality Assurance. By signing this agreement, all users acknowledge they are responsible for reading and understanding all OHLEG Security Policies and will be held accountable for violating them. All users also acknowledge that access to OHLEG is limited to use for criminal justice purposes only. OHLEG access is NOT to be used for personal use.

The OHLEG Agency/User Agreement is available on the OHLEG website.

The law enforcement data maintained by BCI on the OHLEG site is provided at and subject to the discretion of BCI. BCI's grant of access to OHLEG confers no process or other rights in maintaining such access.

1.1 Access Restrictions

Criminal justice professionals who work for a law enforcement agency (e.g., police officers and sheriff's deputies) require a greater degree of OHLEG access than those who work for non-law enforcement agencies (e.g., court employees). For this reason OHLEG law enforcement users will be given access to a wider range of OHLEG attributes than will non-law enforcement users.

The CEO of each agency bears the primary responsibility for determining and enforcing access restrictions. OHLEG users are permitted only to access OHLEG attributes that are directly related to their job responsibilities. Access to individual attributes shall be based on the agency to which the user is assigned at the time of use. OHLEG users who participate through multiple agencies shall only log on to OHLEG using the OAI number for the

agency for which they are working at the time of access. The attributes are to be determined by the CEO or designee at the time of the user's request for access and should be reviewed when job assignments or responsibilities change. Task Force members wishing to obtain a separate OHLEG account as part of their Task Force duties should contact the BCI/OHLEG Support Center.

The nexus between an account holder's job assignment and OHLEG access is subject to review and validation during OHLEG Quality Assurance visits. Furthermore, users shall not attempt to access any data, documents, email correspondence, and/or programs contained on BCI/OHLEG information resources for which they do not have authorization.

1.2 Access Control Criteria

Agencies should consider the following when establishing rules that control access to CJI:

1. Job assignment or function (i.e., the role) of the user seeking access.
2. Physical location.
3. Network addresses (e.g., users from sites within a given agency may be permitted greater access than those from outside).
4. Time-of-day and day-of-week/month restrictions.

1.3 System Use Notification

OHLEG will display an approved system use notification message, before granting access, informing potential users of various usage and monitoring rules. The system use notification message shall, at a minimum, provide the following information:

1. The user is accessing a restricted information system.
2. Unauthorized use of the system is prohibited and a violation of criminal law.
3. System usage is subject to monitoring, recording, and auditing.

4. Use of the system indicates consent to monitoring and recording. The system includes all data, software, media, and hardware.
5. The law enforcement data maintained by BCI on the OHLEG site is provided at and subject to the discretion of BCI. BCI's grant of access to OHLEG confers upon the user no process or other rights in maintaining such access.

The system use notification message and any communications must be acknowledged before the user can gain access to the system.

1.4 Personnel Security

Having proper security measures against the insider threat is a critical component of the OHLEG security policies. This section's security terms and requirements apply to all personnel who have access to OHLEG including those individuals with only physical or logical access to devices that store, process or transmit unencrypted CJI. Access to OHLEG is a privilege and not a right.

The minimum screening requirements for individuals requiring access to CJI are as follows:

1. To verify identification, an agency shall conduct a state of residency and national fingerprint-based record check prior to granting access to OHLEG or CJI, and for all personnel who have unescorted access and those who have direct responsibility to configure and maintain computer systems and networks with direct access to OHLEG.
2. The agency CEO shall specify the agency process for requesting OHLEG access.
3. If a felony conviction of any kind exists, the agency CEO shall deny access to OHLEG. However, the CEO may ask for a review by the OHLEG Director in extenuating circumstances where the severity of the offense and the time that has passed would support a possible variance.

4. If the person has a non-felony conviction or any arrest history without conviction, access to CJI shall not be granted until the agency CEO reviews the matter to determine if access is appropriate.
5. If the person has an arrest history that includes any theft, domestic violence, menacing, or stalking offense; telecommunications harassment; or any misuse of OHLEG, LEADS, or misuse of any law enforcement restricted database or information, the CEO shall deny access. The CEO may ask for a review by the OHLEG Director as indicated in #3 above.
6. If the person appears to be a fugitive the person will be denied access to OHLEG.
7. If the person already has access to CJI and is subsequently arrested and/or convicted of a crime, access to OHLEG shall be terminated. If the crime is a non-felony, OHLEG access may be reinstated following a review by the agency CEO consistent with #4 and #5 above.
8. If the agency CEO, OAC, or OHLEG Director determines that access to OHLEG by an applicant/user would not be in the public interest, access shall be denied/removed. If access is denied/removed under this section, the agency shall notify the BCI/OHLEG Support Center in writing.
9. BCI/OHLEG's determination as to an OHLEG user's status is independent of, and unrelated to, his/her employment situation with their agency. BCI will not make any determination about an OHLEG user's job status, a matter over which BCI exercises no authority or discretion.

1.5 OHLEG Access Procedure

No OHLEG user shall attempt to gain access to OHLEG or any OHLEG attribute beyond the specific access limits established and authorized by his or her employing agency.

1. Requests for OHLEG access will be made via the OHLEG Online Account Application attribute, which is available on the homepage of any current OHLEG user.
2. On each new user application, the Approver is required to certify that the basic training security video for a new OHLEG user has been viewed by

- the applicant. The Approver must also certify that the OHLEG Agency/User Agreement has been signed by the user.
3. The new applicant must then physically enter his or her personal information in the appropriate sections on the online application.
 4. The Approver will select from a checklist which available OHLEG attributes are approved for each applicant.
 5. The Approver shall submit applications electronically to OHLEG administration for further processing and activation.
 6. The Facial Recognition attribute will require specific authorization by the CEO and justification for each user indicating the investigative or other area of responsibility requiring such access.
 7. Non-law enforcement agencies generally will not have access to the Facial Recognition attribute. Any non-law enforcement agency believing it has an exceptional need for access to the Facial Recognition attribute may apply to the Superintendent of BCI for Facial Recognition access.

1.6 New Agency OHLEG Application

All agencies new to OHLEG must complete a New Agency Application form. Please contact the BCI/OHLEG Support Center to request this form.

1.7 Out-of-State Agency OHLEG Application

OHLEG allows out-of-state law enforcement agencies to have OHLEG access based on specific need. This need may be indicated by an Ohio border jurisdiction or an Ohio related investigation. Such access serves the mutual interest of law enforcement agencies outside of Ohio and Ohio criminal justice. Out-of-state law enforcement agencies may apply for OHLEG access as an OHLEG Participating Agency.

Procedure:

1. The out-of-state law enforcement agency must apply for agency status by filling out the OHLEG Out-of-State Agency Application, which can be found on OHLEG or obtained from the BCI/OHLEG Support Center.
2. The application must state the specific criminal justice purpose OHLEG access will meet for the applying agency and how OHLEG access will be used if granted.
3. If granted, only OHLEG attributes related to the specific needs of the agency will be authorized.
4. The applying agency must acknowledge its understanding that misuse of OHLEG constitutes a criminal violation of Ohio law and that such cases will be turned over to an Ohio county prosecuting attorney for prosecution under the applicable Ohio statute.
5. Out-of-state law enforcement agencies will be required to adhere to OHLEG security policies including CEO supervision and audit compliance.
6. Out-of-state law enforcement agencies as a general rule will not have access to the Facial Recognition attribute. Any out-of-state law enforcement agency believing it has an exceptional need for access to the Facial Recognition attribute may apply to the Superintendent of BCI for Facial Recognition access.
7. Out-of-state, non-law enforcement criminal justice agencies will not be granted OHLEG access without the express written authorization of the Superintendent of BCI.

1.8 Security Awareness Training

Viewing of the OHLEG Security Awareness Training video shall be required for direct or indirect access to OHLEG Security training will be required annually. This annual training can be accomplished by watching the current OHLEG Security Training video or by completing agency security awareness training that meets the requirements in CJIS Section 5.2. The agency shall document user training and provide such documentation upon request. Note that the BCI/OHLEG may require additional security awareness training and will provide training if necessary.

1.9 All Personnel

At a minimum, the following topics shall be addressed as security awareness training for all authorized personnel with access to OHLEG:

1. Rules that describe responsibilities and expected behavior with regard to OHLEG system usage.
2. Implications of noncompliance.
3. Incident response (points of contact; individual actions).
4. Media protection.
5. Password usage and management – including creation, frequency of changes, and protection.
6. Protection from viruses, worms, Trojan horses, and other malicious code.
7. Unknown e-mail/attachments.
8. Web usage – allowed versus prohibited; monitoring of user activity.
9. Spam.
10. Social engineering.
11. Physical Security – increases in risks to systems and data.
12. Handheld device security issues – address both physical and wireless security issues.

13. Laptop security – address both physical and information security issues.
14. Personally owned equipment and software – state whether allowed or not (e.g., copyrights).
15. Access control issues – address least privilege and separation of duties.
16. Individual accountability – explain what this means in the agency.
17. Use of acknowledgement statements – passwords, access to systems and data, and personal use.
18. Desktop security – discuss use of screensavers, restricting visitors’ view of information on screen (mitigating “shoulder surfing”), battery backup devices, allowed access to systems.
19. Protecting information subject to confidentiality concerns – in systems, archived, on backup media, and until destroyed.
20. Dissemination and destruction.

1.10 OHLEG Practice and Test Inquiries

In order for OHLEG users to familiarize themselves with the OHLEG Search Engine (SE) or to test system functionality, practice/test inquiries have been provided and posted onto OHLEG and are attached in Appendix A of this document. **OHLEG USERS ARE NOT ALLOWED TO RUN SEARCHES ON THEMSELVES OR FAMILY MEMBERS**—such searches will trigger an audit by OHLEG Quality Assurance.

1.11 Facial Recognition

Facial recognition technology is an investigative tool. Law enforcement should use it to generate an investigative lead in an active criminal matter in order to solve or prevent crime, to reduce an imminent threat to health or safety, or to identify someone who is not able to identify himself or herself. Law enforcement may not employ this technology to conduct dragnet screening of individuals, nor should it use it to facilitate mass surveillance of places, groups, or activities unless doing so furthers an official law enforcement activity. For example, it would not be appropriate for law enforcement to use facial recognition technology to conduct surveillance of persons or groups based solely on their religious, political, or other

constitutionally protected activities or affiliations unless doing so furthers an official law enforcement activity.

The use of the Facial Recognition attribute as an investigative tool will fall under the same rules as those applied to OHLEG CJI with the addition of the following:

1. All Ohio drivers' licenses, ID photos, and all other photos will remain in the custody and control of the originating agency or OHLEG but will not be otherwise transferred to any other entity.
2. Images received in a request or submission will not be stored as enrolled images within the Facial Recognition system. A thumbnail photo will be archived for audit purposes, but the photo will not be enrolled in the database and will not be searchable.
3. Images enrolled in the Facial Recognition system will not be released to anyone other than law enforcement personnel and only in conjunction with an authorized criminal investigation.
4. Facial Recognition technology may only be used for an official law enforcement activity. For the purposes of this section, an "official law enforcement activity" shall mean an activity, carried out by duly authorized law enforcement personnel pursuant to their official duties, that is consistent with law and is grounded in a reasonable belief based on a totality of circumstances that the use of facial recognition may:
 - a. Result in an investigative lead with respect to a specific criminal matter;
 - b. Reduce an imminent threat to health or safety;
 - c. Assist in the identification of someone who is not able to identify him or herself.
5. Agencies must keep a log with an entry, showing the date, name, case number, and the type of criminal investigation being conducted, for every use of the Facial Recognition attribute.

6. All Facial Recognition requests and any results of the inquiry will be maintained by OHLEG in accordance with appropriate current OHLEG document maintenance and destruction policies.
7. An agency supervisor must approve any dissemination of Facial Recognition images or search results beyond the originating agency.
8. Disseminations to the press will occur only with OHLEG management and requesting agency authorization.

Management

2.0 Participating Agency (Agency) Chief Executive Responsibility

All OHLEG Participating Agencies are responsible for establishing and administering an OHLEG security program throughout the agency's user community. The Chief Executive Officer (CEO) of each agency is responsible for that agency's adherence to OHLEG security policies. That responsibility includes accountability for individual OHLEG account holders within the CEO's agency. The agency CEO shall appoint an OHLEG Agency Approver and Coordinator. The agency CEO may choose to fill either or both roles him or herself. The CEO, OAC, and Approver will be given access to the OHLEG Roster attribute through which they can manage user account access. The agency may impose more stringent protection measures than those outlined in the OHLEG security policies. Such measures shall be documented and kept current.

2.1 User Account Management

The agency shall manage OHLEG accounts, including applications, training, modifying and reviewing accounts, and validating rosters.

The agency shall grant continued access to the information system based on:

1. Valid need-to-know that is determined by assigned official duties.
2. Satisfaction of all personnel security criteria.

2.2 OHLEG Agency Approver (Approver)

The Approver is an individual located within the agency responsible for approving OHLEG Access Applications. They are unable to approve Facial Recognition requests, which with limited exceptions must be approved by the agency CEO.

2.3 OHLEG Agency Coordinator (OAC)

The OAC is an individual located within the agency who serves as the main contact person for OHLEG and is responsible for the administration of the OHLEG network for the agency. The agency CEO—through the OAC—shall:

1. Validate the agency OHLEG roster every 90 days. This validation process requires the OAC to confirm that all users listed on the roster are current employees and authorized OHLEG users.
2. Set, maintain, and enforce standards for the selection, supervision, and separation of personnel who have access to OHLEG.
3. Oversee by all appropriate means the adherence by the agency and its users to all OHLEG security policies.
4. Document technical compliance with OHLEG security policies with the goal to assure the confidentiality, integrity, and availability of criminal justice information to the agency's user community.
5. Establish a data security threat incident response and reporting procedure to discover, investigate, document, and report to the agency CEO and OHLEG, incidents that endanger the security or integrity of CJI.
6. Ensure that personnel security screening procedures are being followed as stated in these regulations.
7. Ensure that the approved and appropriate security measures are in place and working as expected.
8. Report data security threat incidents as outlined in Section 5.1.

2.4 Personnel Termination

The agency, upon termination of an individual's employment, shall immediately remove the individual's access to OHLEG through OHLEG Roster or by notifying the BCI/OHLEG Support Center. If the termination is related to OHLEG misuse, the agency CEO or OAC shall notify the BCI/OHLEG Support Center. If the termination is related to other misconduct, the CEO or OAC should consider requesting the user's audit log from OHLEG so the agency can determine whether OHLEG misuse may also have occurred.

2.5 Personnel Action

The agency shall review OHLEG access authorizations when personnel are reassigned or transferred to other positions within the agency and initiate appropriate actions such as closing accounts and changing system access authorizations. The agency is also responsible to notify the BCI/OHLEG Support Center and submit new designations whenever there is a personnel change affecting the OHLEG roles of agency CEO, OAC, and/or Approver.

If an OHLEG user is removed from full active duty as a result of a personnel action, including but not limited to, suspension, administrative leave, or disciplinary action, the OAC will initiate an Administrative Review to determine if the user should have access during said removal.

2.6 OHLEG Sanctions

The law enforcement data maintained by BCI on the OHLEG site is provided at, and subject to, the discretion of BCI. BCI's grant of access to OHLEG does not confer upon the agency or its users any process or other rights in maintaining such access. Termination of rights for BCI/OHLEG information resources may also be applied to other AGO information resources services and/or products.

OHLEG sanctions for violations of OHLEG security policies may include any of the following disciplinary actions:

1. Criminal prosecution.
2. Permanent termination of user or agency access.

3. Suspension of user or agency access.
4. Probationary user or agency access.
5. Restricted user or agency access.
6. Mandatory user or agency re-training.

2.7 Agency Sanctions

The agency shall employ a formal sanctions process for personnel failing to comply with established OHLEG security policies. See Section 3.4 for additional rules governing OHLEG misuse.

Agency sanctions for user misuse **may** also include the following:

1. Termination of employment.
2. Unpaid suspension of employment.
3. Reprimand.
4. Training or re-training.
5. Performance improvement plan.

Quality Assurance

3.0 Monitoring, Analysis, and Reporting

Electronic files created, sent, and received, or stored on information resources owned, leased, administered, or otherwise under the custody and control of the AGO are the property of the AGO and use of such information is neither personal nor private.

OHLEG Access is to be used for criminal justice purposes only. Personal use is strictly forbidden.

OHLEG shall employ Quality Assurance Specialists (QAS) to perform audits to ensure compliance with OHLEG security policies including those applying to both agencies and OHLEG users. OHLEG QAS shall visit agencies to perform audits to ensure this compliance. Random audits shall also be conducted as a matter of course and shall not require a complaint, alleged security violation, or other justification.

OHLEG QAS shall routinely review and analyze agency audit records for suspicious activity or indications of misuse. OHLEG QAS will assist in the investigation of suspected violations and report findings to the appropriate officials.

3.1 Special Security Inquiries and Audits

All agencies having access to OHLEG shall permit an OHLEG Quality Assurance inspection team to conduct an appropriate inquiry and audit of any alleged security violations. The inspection team shall be appointed by the OHLEG Director. All results of the inquiry and audit shall be reported to the agency CEO and OHLEG Director with appropriate recommendations.

3.2 Audit Log Retention

All log records of OHLEG usage kept by the agency, including but not limited to Facial Recognition inquiries and CHRI dissemination logs, are subject to audit at any time. These logs shall be maintained for a minimum period of eight years or a period equal to the agency's internal record retention policy – whichever is greater.

3.3 Agency Audit Requests

An agency may request an audit of an agency employee's OHLEG usage. This audit may be requested as part of an investigation conducted by the agency or as a routine part of agency initiated monitoring. The audit must be requested by either the agency CEO or OAC.

A law enforcement agency, with proper jurisdiction, may find it necessary to conduct a criminal investigation of a user employed by an OHLEG Participating Agency. In such circumstances, the investigating agency may request an OHLEG audit of the subject under investigation. A request for an OHLEG audit of another agency's user must come from the investigating

agency CEO on department letterhead and indicate it is requested as part of a criminal investigation.

OHLEG audit requests may be requested via email at OHLEGQualityAssurance@OhioAgo.gov

Upon completion of any investigation of OHLEG misuse, the law enforcement agency will forward a copy of the full investigative report to OHLEG for administrative review.

3.4 Reporting

All users shall address any questions regarding policy, responsibilities, and duties to the BCI/OHLEG Support Center or OHLEG Quality Assurance. If an agency CEO, OAC, or any user either suspects misuse or knows of a violation of OHLEG security policies, it is their duty to take immediate action to contact OHLEG. The agency CEO or OAC may suspend an account at any time if they suspect misuse. If misuse is found, the account should be suspended to prevent further misuse. Additionally, all users shall immediately report to the BCI/OHLEG Support Center any known or suspected security incidents or improper use of OHLEG, whether or not such event resulted in an unauthorized disclosure.

Data Security

4.0 Criminal Justice Information (CJI)

It is the intention of OHLEG to ensure the protection of Criminal Justice Information until such time as the information is either released to the public via authorized dissemination (e.g., within a court system or when presented in crime reports data), or is purged or destroyed in accordance with applicable record retention rules.

CJI shall only be used and disseminated consistent with the authorized purpose for which it was accessed. Dissemination of CJI to another agency is authorized if (a) the other agency is an authorized recipient of such information, or (b) the other agency is performing personnel and appointment functions with codified authority to obtain CJI for criminal justice employment applicants.

The following rules would apply when dealing with OHLEG data:

1. Make printouts unreadable prior to disposal.
2. Before exchanging OHLEG data, agencies must have formal agreements in place that specify security controls.
3. Do not email, transport, or store OHLEG information on electronic media unless it is encrypted.

4.1 Criminal History Record Information (CHRI)

Criminal History Record Information (CHRI) is a subset of CJI. Due to its sensitive nature, additional controls are required for the access, use and dissemination of CHRI.

The dissemination of CHRI to any person outside of the participating agency shall be logged by the participating agency. The following dissemination information shall be logged:

1. Date.
2. Recipient agency and OAI.
3. Record type.
4. Method or means (fax, hard-copy distribution, e-mail, etc.).
5. Person who disseminated.
6. Person who received.

4.2 Personally Identifiable Information (PII)

OHLEG-provided data maintained by an agency, including but not limited to, education, financial transactions, and criminal or employment history may include PII. A criminal history record, for example, inherently contains PII.

PII shall be extracted from CJI for the purpose of official business only. Agencies shall develop policies, based on state and local rules, to ensure appropriate controls are applied when handling PII extracted from CJI.

4.3 Dissemination

CJI obtained through OHLEG may not be used or disseminated beyond the implied or expressed consent of the Superintendent of the Bureau of Criminal Investigation. Use and dissemination is deemed to be within the scope of the Superintendent's consent when it is provided to a criminal justice agency or a defendant's counsel, in accordance with dissemination restrictions specified herein at Section 4.4.

4.4 Dissemination of CJI Related to Discovery Motion

CJI obtained through OHLEG routinely becomes a part of investigative case files provided to the county or federal prosecutor. When a prosecutor determines that OHLEG output should be given to defense counsel in response to a demand for discovery under a Rule of Criminal Procedure, a prosecutor may turn the OHLEG output over to defendant's counsel. In such cases, all CJI obtained via OHLEG shall be marked "counsel only." In addition, defense counsel should be advised in writing that "The criminal justice information obtained via the Ohio Law Enforcement Gateway is protected pursuant to ORC 2913.04(D). Dissemination of this information beyond defense counsel is considered a misuse of information obtained via the Ohio Law Enforcement Gateway and will be prosecuted accordingly. Dissemination beyond defense counsel or defense counsel's agents or employees may constitute a violation of Ohio Criminal Rule 16(C) and subject counsel to further disciplinary action." The limitations and provisions of this section do not apply to laboratory reports that are disseminated for criminal discovery purposes through OHLEG.

4.5 CHRI Storage

When CHRI is stored, agencies shall establish appropriate administrative, technical, and physical safeguards to ensure the security and confidentiality of the information. These records shall be stored for extended periods only when they are key elements for the integrity and/or utility of case files and/or criminal record files.

4.6 Passwords

All users acknowledge that it is their responsibility to protect the information contained in OHLEG to the best of their ability and that they are solely responsible for all activities performed under their account. Therefore, users should use unique accounts and passwords for all systems and never share accounts or passwords with any other person or use any other person's accounts and passwords to access any BCI/OHLEG information resource. Users should use screen locks with password protection on all devices used to access BCI/OHLEG information resources. Users shall not share their account(s), passwords, Personal Identification (PIN), Security Tokens (e.g., Smartcard), or similar information or devices used for identification and authorization purposes. Additionally, strong passwords should be used on all devices used to access BCI/OHLEG information resources.

4.7 Physical Protection

The agency must ensure that OHLEG CJI and information system hardware, software, and media are physically protected in a manner and location that does not allow unauthorized persons to view or have access to CJI. Users shall operate systems and technology only in a secure environment and when not in use, they should be secured to ensure that unauthorized access does not occur. This protection should include the following:

1. A secure facility with physical and personnel security controls which allow access only to approved personnel.
2. The location of physical display media such as monitors so that they cannot be viewed by unauthorized personnel.
3. Visitor control that ensures no visitors are left unescorted in areas with access to CJI or information hardware, software, or media.
4. Support personnel, contractors, and custodial workers with access to physically secure locations or controlled areas shall be subject to state and national fingerprint-based record checks unless these individuals are escorted by authorized personnel at all times.

4.8 Controlled Area

If an agency cannot meet all the controls required for establishing a physically secure location, but has an operational need to access or store CJI, the agency shall designate an area, a room, or a storage container, as a “controlled area” for the purpose of day-to-day CJI access or storage.

The agency shall at a minimum:

1. Limit access to the controlled area during CJI processing times to only those personnel authorized by the agency to access or view CJI.
2. Lock the area, room, or storage container when unattended.
3. Position information system devices and documents containing CJI in such a way as to prevent unauthorized individuals from access and view.

The physical protection standards listed in 4.7 and 4.8 apply to an agency’s physical facility. Please refer to sections 4.11 and 4.12 for rules governing mobile technologies.

4.9 Personally Owned Information Systems

A personally owned computer or other digital device shall not be authorized to access, process, store, or transmit CJI unless the agency has established and documented the specific terms and conditions for personally owned computer usage. This control does not apply to the use of personally owned computers to access the agency’s information systems and information that is intended for public access.

4.10 Publicly Accessible Computers

Using publicly accessible computers to access OHLEG is prohibited. Publicly accessible computers include but are not limited to hotel business center computers, convention center computers, public library computers, and public kiosk computers.

4.11 Mobile Technologies

Cellular telephones, smartphones (e.g., Blackberry, iPhones, etc.), tablets, iPads, laptops, and “air cards” are examples of cellular handheld devices or devices that employ cellular technology. Additionally, cellular handheld devices typically include Bluetooth, Wi-Fi, and other wireless protocols

capable of joining infrastructure networks or creating dynamic ad hoc networks. Cellular devices are at risk due to a multitude of threats and consequently pose a risk to OHLEG.

Threats to cellular handheld devices stem mainly from their size, portability, and available wireless interfaces and associated services. Examples of threats to cellular handheld devices include:

1. Loss, theft, or disposal.
2. Unauthorized access.
3. Malware.
4. Spam.
5. Electronic eavesdropping.
6. Electronic tracking (threat to security of data and safety of law enforcement officer).
7. Cloning (not as prevalent with later generation cellular technologies).

4.12 Cellular Risk Mitigations

Organizations shall, at a minimum, ensure that cellular devices:

1. Are password protected.
2. Are signed off of OHLEG following each session and before left unattended.
3. Have enabled all existing device security features.

4.13 Media Protection

Media protection policy and procedures shall be documented and implemented to ensure that access to electronic and physical media in all forms, whether stored or in transit, is restricted to authorized individuals. Whenever possible, electronic media transported outside of a secured facility

should be encrypted to further protect it from unauthorized access. Physical media shall be protected at the same level as the information would be protected in electronic form.

4.14 Electronic Media Sanitization and Disposal

The agency shall sanitize, that is, overwrite at least three times or magnetically erase electronic media prior to disposal or release for reuse by unauthorized individuals. Inoperable electronic media shall be destroyed (cut up, shredded, etc.). Agencies shall ensure that the sanitization or destruction is witnessed or carried out by authorized personnel. Destruction should be documented and logged.

4.15 Disposal of Physical Media

Physical media shall be securely disposed of when no longer required, using formal procedures. Formal procedures for the secure disposal or destruction of physical media shall minimize the risk of sensitive information being compromised by unauthorized individuals. Physical media shall be destroyed by shredding or incineration. Agencies shall ensure that the disposal or destruction is witnessed or carried out by authorized personnel. Bulk destruction of protection media performed by third party contractors should be documented and logged.

Technical Compliance

5.0 Device and Resource Protection Guidelines

1. Agency management shall ensure that any computer and/or network used to access AGO/BCI/OHLEG information resources does not contain security tools that could be directed to AGO/BCI/OHLEG information resources. Security tools are those used to perform analysis of vulnerabilities in computer systems as well as simulate network or computer attacks that could be detrimental to OHLEG.
2. Agency management shall acknowledge that OHLEG management reserves the right to deny the agency access to AGO/BCI/OHLEG information resources if an event is noted that could potentially put the AGO/BCI/OHLEG information resources or data at risk.

3. Agency shall take reasonable measures to ensure that the agency network and all devices accessing AGO/BCI/OHLEG information resources are secure and free from malicious code.
4. Agency shall have a documented Security Policy that includes but is not limited to the following standards: password controls; user account activation and deactivation process; Incident Process and Procedure; and requirements for end point and perimeter protection, which include but are not limited to the following measures: Antivirus Software, Anti-malware Software, Disk Encryption, Personal Computer Firewalls, Personal Computer Intrusion Detection Software and Intrusion Prevention Software.
5. Agency management shall consent to requests for review of any equipment used to access AGO Information Resources.
6. Agency shall consent to review of security controls or provide adequate documentation upon request.
7. All devices used to access AGO/BCI/OHLEG information resources shall have up-to-date antivirus software running at all times, employ the use of firewalls and have all security related operating system patches applied, and supported internet browser versions installed and updated with all vendor security patches. BCI/OHLEG and/or AGO ITS administration reserves the right to deny access to any device that does not comply.
8. Users shall not download, install, or run security programs or utilities including but not limited to password cracking programs, packet sniffers, or port scanners that attempt to reveal or exploit weaknesses in the security of an AGO/BCI/OHLEG information resource unless approved by AGO ITS Security.
9. Users shall not use shareware or freeware software without the appropriate management approval from their respective agency. Any such software must not permit access to any AGO/BCI/OHLEG data or resources.
10. Users shall not make unauthorized copies of AGO/BCI/OHLEG-owned software, data, or attributes.

11. Users shall not engage in activity that may degrade the performance of AGO/BCI/OHLEG information resources; deprive an OHLEG user access to AGO/BCI/OHLEG information resources; obtain extra resources beyond those allocated; or circumvent AGO/BCI/OHLEG information resources security measures.

5.1 Data Security Threat Incident Response

Agencies shall track and document malicious computer attacks and report such attacks to the BCI/OHLEG Support Center. The OHLEG OAC shall:

1. Be the primary point of contact for interfacing with OHLEG concerning incident handling and response.
2. Identify individuals who are responsible for reporting incidents within their area of responsibility.
3. Establish procedure for incident reporting in their absence.

Additionally, users shall report any known weaknesses in computer security to the appropriate agency security staff. Weaknesses in computer security include unexpected software or system behavior, which may result in unintentional disclosure of information or exposure to security threats.

Appendix A: OHLEG Practice and Test Inquiries

Vehicles:

License Plate #s – TST0001 through TST0069

Ohio BMV Driver's License Records:

SSN – 777-77-7775

OLN – ZZ000000, ZZ000015, ZZ000083

Ohio BMV Image Records:

OLN – ZZ0000007 and ZZ000520

BCI CCH Test Record:

Name – Public, John Q

Sex – Male

Race – White

DOB – 12/11/1946

BCI# – A123456

Appendix B: Model OHLEG Policy

Agencies are strongly encouraged to develop their own policies to augment the OHLEG security policies. The following are suggested policy statements for an OHLEG Participating Agency's supplemental OHLEG policy. The term CEO refers to an agency's highest ranking administrative official such as a police chief or sheriff. This model policy is available so that each user agency can have an example to reference as it fits these procedures and terminology into the agency's current structure and directives.

The following agency rules apply to the use of OHLEG by any agency member.

The Ohio Attorney General's Office grants agencies and individuals the access to and use of OHLEG exclusively for criminal justice purposes. By virtue of user agreements, the Smallville Police Department and its officers agree to the strict adherence to OHLEG security policies. Individual non-compliance with OHLEG security policies can result in loss of OHLEG access not only for the individual but also potentially for the entire agency. In order to ensure compliance with OHLEG rules and proper usage the Smallville Police Department has created this OHLEG use policy. This OHLEG policy is meant to supplement the existing OHLEG security policies. If there is any question of conflict with the OHLEG rules, the most restrictive interpretation of the OHLEG rules should be applied.

OHLEG use is governed by provisions of the Ohio Revised Code and by the OHLEG security policies (Ohio Rev. Code §§109.57 and 2913.04). Any violations of these rules or misuse or abuse of OHLEG privileges by any member of the Smallville Police Department will be considered a serious violation of agency policy and result in disciplinary action up to and including termination of employment. In addition, violations of the Ohio Revised Code will be referred to the appropriate county prosecutor for criminal prosecution.

To verify identification, an agency shall conduct a state of residency and national fingerprint-based record check prior to granting access to OHLEG or CJI, and for all personnel who have unescorted access and those who have direct responsibility to configure and maintain computer systems and networks with direct access to OHLEG. Additionally, they shall complete the OHLEG Security Training video and obtain the certificate of completion annually.

A copy of the OHLEG security policies will be made available to all approved users of OHLEG. OHLEG users will be held responsible for understanding the contents of the OHLEG security policies, as well as for applying these rules in their use of OHLEG. Agency users will be required to sign a User/Agency Agreement, indicating they have read and understand the OHLEG security policies before being granted OHLEG access.

OHLEG user authorizations are granted to individual agency members for their exclusive use. All OHLEG transactions are monitored by BCI and subject to audit procedures to verify proper usage and detect violations. Agency members are prohibited from:

- 1) Allowing any unauthorized person to access OHLEG;
- 2) Sharing or giving their sign-on credentials to any other person;
- 3) Leaving their sign-on credentials unprotected in such a way that another person might obtain them; and
- 4) Leaving a computer which has open access to OHLEG unattended and available to unauthorized personnel.

The use of OHLEG is strictly limited to criminal justice purposes. Agency members will be granted access to specific OHLEG attributes based on the particular needs of their job assignment.

Use of OHLEG for anything other than a criminal justice purpose is strictly forbidden. An OHLEG user is not permitted to use an attribute for which he or she has not been given access. Criminal Justice Information (CJI) obtained through OHLEG is also protected and is not to be shared with any unauthorized person.

The agency's OHLEG Agency Coordinator (OAC) is responsible for assisting the CEO with overseeing compliance with OHLEG security policies.

OHLEG access is not permitted outside of normal working hours unless specifically authorized by the OAC.

OHLEG access is not permitted from non-agency computers unless specifically authorized by the OAC.

Cyber attacks/security breaches of any kind shall be documented and reported to BCI OHLEG Support.

Anyone becoming aware of an agency member using OHLEG in violation of agency or OHLEG security policies, or in a manner inconsistent with state or federal law, shall report said violation to a superior officer as soon as possible.

If an agency member becomes aware of themselves having committed an OHLEG violation, they are to self-report the violation to their supervisor and the OAC so the violation can be documented. The circumstances that gave rise to the violation can then be examined to determine if there is a need for additional training. Self-reporting a violation does not relieve the user from responsibility for committing the violation.

All OHLEG violations will be reported to the BCI/OHLEG Quality Assurance by either the CEO or OAC.

If a user is currently being investigated or has pending criminal charges the agency shall contact OHLEG Quality Assurance.

Any OHLEG violations that rise to the level of a criminal offense will be investigated by the agency, BCI, and/or such outside agencies as deemed appropriate. The results of said investigation will be referred to the county prosecutor for consideration of criminal charges. Violations of the OHLEG restrictions in the Ohio Revised Code are a fifth degree felony.

The OAC shall be responsible for training, applications, policy oversight, and internal audits. Internal audits will be conducted (monthly, quarterly, on an ongoing basis) with a copy of said audit results kept on file in the CEO's office. All violations of this agency policy, OHLEG rules, or Ohio law will be reported to the CEO. The report will include a description of the violation, frequency of occurrence, immediate steps taken to correct the situation, mitigating factors, and an indication of whether additional agency or individual training is needed. The violation and a report on agency action will be forwarded to OHLEG.

Access to OHLEG is a job-specific authorization. Consequently, if an OHLEG user is promoted, transferred, or otherwise experiences a change in duties, they must notify the OAC as soon as possible so the level of their OHLEG authorizations can be evaluated in light of their new assignment. If a member is terminated, their ability to lawfully access OHLEG is immediately ended, and they are prohibited from accessing OHLEG for any reason. If a member is suspended from duty, they are not permitted to access OHLEG for any reason until such time as they are re-instated to full duty status. If a member is off duty due to sickness, injury, or disability, they are not to access OHLEG for any reason without receiving authorization from the OAC.

The following logs should be used as stipulated by the Rules and Regulations, as applicable

- 1) Facial Recognition Log (R&R 1.11)
- 2) Electronic Media Log (R&R 4.14)
- 3) Bulk Destruction of Protected Media (R&R 4.15)
- 4) CHRI Dissemination Log (R&R 4.3)

Appendix C: Referenced Ohio Revised Code

OHLEG Relevant Sections of Ohio Revised Code

109.57 Duties of superintendent

(C)(1) The superintendent may operate a center for electronic, automated, or other data processing for the storage and retrieval of information, data, and statistics pertaining to criminals and to children under eighteen years of age who are adjudicated delinquent children for committing an act that would be a felony or an offense of violence if committed by an adult, criminal activity, crime prevention, law enforcement, and criminal justice, and may establish and operate a statewide communications network to be known as the Ohio law enforcement gateway to gather and disseminate information, data, and statistics for the use of law enforcement agencies and for other uses specified in this division. The superintendent may gather, store, retrieve, and disseminate information, data, and statistics that pertain to children who are under eighteen years of age and that are gathered pursuant to sections 109.57 to 109.61 of the Revised Code together with information, data, and statistics that pertain to adults and that are gathered pursuant to those sections.

(4) The attorney general may adopt rules under Chapter 119. of the Revised Code establishing guidelines for the operation of and participation in the Ohio law enforcement gateway. The rules may include criteria for granting and restricting access to information gathered and disseminated through the Ohio law enforcement gateway. The attorney general shall permit the state medical board and board of nursing to access and view, but not alter, information gathered and disseminated through the Ohio law enforcement gateway.

The attorney general may appoint a steering committee to advise the attorney general in the operation of the Ohio law enforcement gateway that is comprised of persons who are representatives of the criminal justice agencies in this state that use the Ohio law enforcement gateway and is chaired by the superintendent or the superintendent's designee.

(D)(1) The following are not public records under section 149.43 of the Revised Code: (b) Information, data, and statistics gathered or disseminated through the Ohio law enforcement gateway pursuant to division (C)(1) of this section...

<http://codes.ohio.gov/orc/109.57>

2913.04 Unauthorized use of property - computer, cable, or telecommunication property

(D) No person shall knowingly gain access to, attempt to gain access to, cause access to be granted to, or disseminate information gained from access to the Ohio law enforcement gateway established and operated pursuant to division (C)(1) of section 109.57 of the Revised Code without the consent of, or beyond the scope of the express or implied consent of, the superintendent of the bureau of criminal identification and investigation.

(I) Whoever violates division (D) of this section is guilty of unauthorized use of the Ohio law enforcement gateway, a felony of the fifth degree.

<http://codes.ohio.gov/orc/2913.04>

149.433 Exempting security and infrastructure records.

(A)(3) "Security record" means any of the following: (a) Any record that contains information directly used for protecting or maintaining the security of a public office against attack, interference, or sabotage...

(B) A record kept by a public office that is a security record or an infrastructure record is not a public record under section 149.43 of the Revised Code and is not subject to mandatory release or disclosure under that section.

<http://codes.ohio.gov/orc/149.433>

109.88 Investigation of telecommunications and telemarketing fraud.

(A) If the attorney general has reasonable cause to believe that a person or enterprise has engaged in, is engaging in, or is preparing to engage in a violation of any provision of section 2913.04 or 2913.05 of the Revised Code, the attorney general may investigate the alleged violation.

<http://codes.ohio.gov/orc/109.88>